

Frequently Asked Questions about CCS and COVID-19

General Information about the Closing of CCS and the State-Wide Closure of all schools.

- CCS will be closed Monday, March 16 and Tuesday, March 17
- CCS will not have instructional days from Wednesday, March 18 to Friday, March 27. We will be preparing plans for distance learning (e-learning) over the course of the next two weeks.
- Monday, March 30 we will begin instructing students either in the school or in a distance learning format.
- Details for closures will be updated on our website

Frequently Asked Questions

1. **Can I bring my child to go into the school to gather his/her personal belongings and then leave right away?** Yes. Even though we have this extended break, CCS will be open from 8:00 to 3:30 to pick up personal belongings and medications. We ask that you abide by the Minnesota Department of Health's guidelines for social distancing and do not use this time to socialize. **You must call the school ahead of time to set up a time to pick up your student's belongings.**
2. **When do school districts and charter schools need to begin providing school-age care services for healthcare and emergency workers?** CCS will have a plan in place to begin offering school-age care (Grades PK to 8 seat based) services to children of **healthcare and emergency workers (defined below)** on Wednesday, March 18, 2020. Contact us for online learning lab care for students who have been to the online lab. School age care for healthcare and emergency worker's children is open from 8:00-3:30.
3. **What is the cost of school-age care for children of healthcare and emergency workers?** There is no cost for child care services during normal school hours for children of healthcare and emergency workers. These Services will be provided by our licensed teachers and our educational assistants. PreK students will still have the standard fees (available for healthcare and emergency workers only).
4. **Will educators' children be eligible for the school-age care for children of healthcare and emergency workers services?** Yes, because school staff are so critical in providing care for healthcare and emergency workers, CCS will allow our staff members' child(ren) to access the same care for children of families of healthcare and emergency workers.
5. **What do we need to enroll in the school-age care program for children of healthcare and emergency workers?** On Wednesday, March 18, 2020, as you drop off your child(ren), you will need to fill out a form that has the child's name, grade, contact information, medical needs and those authorized to pick up the child(ren). This will be used to update our records to ensure accuracy of contacts.
 - a. In addition, you will need to provide some form of ID that you are a parent/guardian of a child who belongs to the priority category of healthcare and emergency workers.

Approved forms of Identification are:

 - i. Employee Work Badge
 - ii. Letter from Employer
 - iii. Staff member verification
 - b. You will also need to verify whether you need transportation.

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6. **Will bus routes transport children of healthcare and emergency workers to their school for school-age care services?** Children of healthcare and emergency workers will be transported to and from school during their normal school hours. A route schedule will be developed by Wednesday, March 18, for students needing transportation. Students who need before- or after-school care, their family will be responsible for transporting them to and from the school.
7. **Will school be canceled after March 27th?** We do not have that answer yet. The Governor, MDE and MDH will continue to monitor the situation. Prior to March 30, a decision will be made by the Governor regarding any future required closing.
8. **When do school districts and charter schools need to begin providing meals to students outside of school?** CCS will have a plan in place to begin offering meals as of Wednesday, March 18, 2020.
9. **Can school districts and charter schools begin implementing distance learning prior to March 30?** No. Our staff needs the eight days between March 18 and March 27 are for planning purposes only. This is an unprecedented potential break in schooling: possibly eight weeks of lessons delivered equitably for every student, those with IEPs and 504 Plans, those learning English as a new language, those who are experiencing homelessness, those who need mental health supports, all while determining and communicating with students and families how CCS will take attendance and distribute school meals daily. That is why eight days have been set aside for planning.
10. **Will resources be available for the period beginning March 18 through March 27?** Yes, resources will be provided beginning March 18 through March 27. We will make them available through our CCS Facebook page as well as at crosslakekids.org.
11. **What should the school district or charter school communicate to parents/guardians who are concerned about student absences on the days before the March 18 Governor closure date?** CCS will not mark attendance for March 16 and March 17.
12. **When do school districts and charter schools need to have their distance learning plan posted to their website?** CCS will post their distance learning plans to their website by March 27, 2020. However, we will continue to update our website when we have new information.
13. **Will schools still continue to practice the Minnesota Department of Health's guidelines on hygiene and social distancing while students are participating in school-age care?** Yes. Hygiene and social distancing practices will be applied including washing hands, avoiding large gatherings of 50+ and maintaining six feet of distance for smaller groups.
14. **Are school districts and charter schools still expected to pay support staff during the school closure?** Yes. CCS will receive full funding for providing distance learning, it is expected that all staff, including non-salaried, hourly staff, will earn pay and benefits as planned in the school budget.

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15. **Is e-learning and distance learning the same thing?** No. The Minnesota Department of Education is defining distance learning as providing students with access to appropriate educational materials and ensuring they receive daily interaction with their licensed teacher(s). E-learning is one method for delivery, but is not required as part of distance learning. Distance learning can be provided without the use of technology however, CCS will involve some aspects of E-Learning since we are a state approved online learning provider.
16. **Can any program run in a school during the closure period?** No. Aside from working on distance learning plans and care for children of healthcare and emergency workers, there can be no additional programming in schools during the closure period. This includes the online portion of our school.
17. **Will community events continue?** No.
18. **How do you define healthcare and emergency workers?** See the section below called [Definitions: School-Age Care for Children of Emergency Workers](#)

Under the Governor's Executive Order 20-20, free school-age care for the children of healthcare and emergency workers (including providers of healthcare, emergency medical services, long-term and post-acute care; law enforcement personnel; personnel providing correctional services; public health employees; firefighters and other first responders; and court personnel) was outlined. The orders direct schools to provide care to, at a minimum, students aged 12 and under.

In order to ensure that we are providing for the needs of our students, we are clarifying the work that falls within each of the identified healthcare and emergency workers categories.

Healthcare personnel include:

- Personnel needed for direct care and critical administrative staff of the personnel needed for direct care
- Long-term facility personnel(full- and part-time)
 - o Group Homes - Residential Homes - Nursing Homes
- Post-acute Care personnel (full- and part-time)
 - o Long-term hospital - In-patient rehabilitation - Home Health - Skilled nurses

Emergency Medical Services personnel (full-time or part-time):

- Paramedics
- EMTs
- Immediate supervisory staff
- EMS Operators and dispatchers
- First Responders

Law Enforcement personnel:

- Full-time Police Officers and their supervisory staff
- Full-time Sheriffs and their supervisory staff

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- Full-time State Patrol Officers and their supervisory staff
- 911 Operators and dispatchers their supervisory staff
- Full-time Investigators (at the discretion of their Agency Chief)

Firefighter personnel:

- Full-time firefighters
- Part-time firefighters
- Paid on call duty crew
- Volunteer

Personnel providing Correctional services:

Minnesota Correctional Facility Staff

- Corrections officers
- Correctional Lieutenants
- Correctional Captains
- Physical plant
- Correctional facility case managers
- Correctional facility educators and educational paraprofessionals
- Wardens
- Associate wardens
- Correctional facility office assistants
- Correctional facility nurses and supervisors
- Correctional program therapists
- Correctional facility IT staff
- Correctional facility Human Resources staff
- Correctional facility financial services personnel
- Correctional facility records personnel
- Correctional facility safety officer
- Centralized Correctional Operations Personnel
- Medical director
- Director of health services
- Reentry Services personnel
- Policy and legal services personnel
- Offender transportation personnel
- Centralized records personnel
- Centralized human resources personnel
- Investigators - Office of Special Investigations/Professional Accountability
- Minnesota Department of Corrections personnel assigned to Incident Management Team
- Minnesota Department of Corrections personnel assigned to Continuity of Operations team
- Minnesota Department of Corrections government and community relations personnel
- Minnesota Department of Corrections Hearings and Release Unit personnel
- Minnesota Department of Corrections Behavioral Health Unit personnel
- Minnesota Department of Corrections – Communications Unit

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- Minnesota Department of Corrections – Office of Commissioner

Minnesota Correctional Supervision Services

- State Probation officers and supervisors
- State Probation agents and supervisors
- State Supervised release agents and supervisors
- State intensive supervised release agents and supervisors
- County Probation officers and supervisors
- County Probation agents and supervisors
- County Supervised release agents and supervisors
- County intensive supervised release agents and supervisors

Public Health employees:

- State and local public health employees directly supporting the response of COVID-19 and other infectious disease operations
- State and local public health officials responding to imminent public health threats
- Newborn health screeners
- State and local public health lab priority services
- County Emergency staff and managers supporting COVID-19
- Emergency Management essential personnel supporting COVID-19

Court Personnel:

- Full-time and part-time Court personnel

Hotline for Families

Below is a hotline that has been created for families to obtain information about childcare resources and other general questions about the school closure. While many of the details around specific plans will come at the district level, please feel free to share the hotline with your families to inquire about state level resources and questions.

The State Information Hotline at the State Emergency Operations Center (SEOC) will be staffed from 7 a.m. to 7 p.m. to answer questions about childcare resources and general questions during the time of school closure.

Greater Minnesota: 1- 800-657-3504